Download printer drivers in Windows – Microsoft Support

Microsoft 365 · https://cleversupport.ca/docs/microsoft-365/download-printer-drivers-in-windows-microsoft-support/

If your printer isn't responding, you may need to remove it and reinstall it so Windows can download and install the proper drivers.

Make sure your printer is on and connected to your PC.

Open **Start** > **Settings** > **Bluetooth & devices** > **Printers & scanners** . Select the name of the printer, and then choose **Remove**.

To reinstall the printer, select **Add device** and then select the name of the printer you want to add. If Windows doesn’t automatically find a new driver after the printer is added, look for one on the device manufacturer's website and follow their installation instructions.

Open settings for Printers & scanners